GLASTONBURY FESTIVAL 1999

The Fine Guide



Absorbing this information will save you money, time, grief and stress.

The Festival Info line on 0906 7080808 provides up-to-the minute information on this year's attractions and travel to and from the Festival site. Calls are charged at 50p per minute at all times. The internet site address is

http://www.glastonbury-festival.co.uk

getting in

If you have your friend's ticket it is essential to get it to them before the Festival. Don't expect to be able to meet a friend at the Gate. Keep your ticket in a safe place. Be prepared to show it on the way in, but don't give it to anyone, even if they look like stewards, until you reach the pedestrian turnstiles at the security fence. Please trust the passout system, and make sure that you comply with it if you leave and plan to return.

You've already paid for your souvenir programme by buying a ticket, so collect it on entering – your only chance – with your round-the-neck Guardian Guide. Extra Programmes and Guides are available to purchase from Info Points, not from the gates. Suggestions of good places to camp can be obtained from the Info Points just inside the Pedestrian Gates. There is more camping available on higher ground this year. Don't mention the mud.

Only bring what you can afford to lose, but please do not bring any animals, wax flares, glass bottles, anything that could be construed as a weapon, or large quantities of alcohol – they will not be admitted. When packing remember you will be carrying all your stuff a long way – twice – so travel light, with less to haul across fields in the dark. Most of your needs except shelter can be met on site, including a NatWest Bank. You will be able to cash one cheque a day with any bank card (please bring a whole cheque book for security reasons with only a few cheques in it), Thursday to Sunday, from 9am to 5.30pm. This way you need to bring less cash on site. The popular Service Till will be open 24 hours a day from Thursday to Sunday until 6pm. Only bring the credit cards you need and leave note of the numbers at home to make cancellation easier if they get lost or stolen.

Orange is the only mobile phone network to guarantee coverage at the Festival as they will have a transmitter on site. There's also an Orange Help Tent facility near the Other Stage which will provide a battery recharging service and help with all phone related queries.

how not to arrive...



getting on

It is advisable to bring warm and waterproof clothing, sensible footwear (seriously), and a torch to help you avoid lurking tent ropes. Please be hygienic enough to **wash your hands** after using the loos and before you eat. Remember that fresh foods, especially those containing meat, will quickly go off in tents. Tins and packets of dried foods are best. Festival 'tummy' can be simply avoided, so don't risk it.

Avoid burns to yourself and others by lighting fires very considerately, for example, away from tents (especially nylon). Do not use wood from the hedges in fires.

Definitely don't dig holes. Always change camping gas outside tents – never inside, even if it is raining. Be patient. If a moving crowd situation develops then try not to add to it. Listen and take notice of stage announcements which offer alternative routes away from a potential build-up of people. Lie back for a while to allow the exodus to subside.

getting sorted

The patrolling camp-site wardens and security teams are looking out for dangerous fires, accidents and risky situations – please help them and use them. If you are unlucky enough to be a victim of crime, report it to the Police HQ, who can give you a crime record for insurance purposes. Tents are vulnerable, even when zipped up. Sad people who try to steal will find it harder if you take some basic precautions: postcode your camping equipment and valuables and be more inventive about hiding your money than leaving it in your jeans overnight. Spread it around. This also applies to any medication that you cannot be without, so remember to bring it with you and keep it with you at all times. Only bring the keys that you need, just in case they get lost.

Essential valuables can be left at the free 24 hour Property Lock-Ups which are prominent around the site. They also sell cheap loo rolls and soap. Make contact with your neighbours and encourage a community spirit to provide greater security.

While we do our best to protect you and your property, we cannot accept responsibility for loss or damage.

what makes it so Worthy?

You may be aware that Glastonbury Festival is a bit special. We pride ourselves on being a festival with a conscience, we're always keen to utilise local facilities and support is given to a wide range of good causes. As well as giving big donations to Greenpeace, Oxfam and Water Aid, there are countless smaller organisations that benefit from providing staff for the many needs created by a Festival of this scale. They range from the local Parent Teacher Groups to those who are themselves campaigning for a better world. Glastonbury helps many of these groups who are giving their time to raise funds for their organisations. The ethos of Glastonbury is carefully considered at every stage.

It is not called Worthy Farm for nothing!

getting there

Travelling by public transport makes economic sense, reduces pollution and allows you to beat the queues. Consider leaving your car at home. Spread the load, come early to pick the best spot and relax.

Gates open 9am Wednesday 23rd June.

by bus

National Express are running special coach services for Festival ticket holders from all over the country direct to the Festival Bus Station. Buy coach tickets on the booking line on 08705 808080. Badgerline are laying on additional services from Bath and Bristol and a regular shuttle from Glastonbury and Shepton Mallet will deposit you right on site.

by rail

There are extra trains to Castle Cary Station. Here you can catch the free coach shuttle for ticket holders only to the Festival Bus Station. The shuttle runs from Wednesday morning to Monday evening. The railways offer cheaper tickets for travel on Wednesday and Thursday and even better deals can be had by booking at least a week in advance on 0345 125625. For National Rail Enquiries call 0345 484950.

by road

There are two main entrances for cars, depending where you are coming from, but if you have a choice then approach from the A303 then take the A37 (Blue Route), where there is more parking space and less queuing. If at all possible, avoid the peak time between noon and midnight on Thursday.

from London

M3 then A303 and A37

from the North Fast

A1 or M1, M25 to M3 (Junction 12), then A303 and A37

from the Midlands

preferably M40 and A34 to A303 and A37

from the North West

M6, M5 to A39 (Junction 23) then A361

from Wales

M4, M5 to A39 (Junction 23) then A361

from the West Country

A37 or A361

People with mobility disabilities should follow the Red Route signs to the dedicated parking area and stewarded camping area. Be aware the site is a hilly dairy farm. Call 01458 834596 for more details.

The Festival car parks are free, so don't be ripped off by the unofficial parking merchants nearby – there is no greater, security or advantage. The car parks outside the security fence are vast, so this year each field is numbered to help you remember where your car is parked. There is absolutely no camping allowed in the car parks.

Don't park on verges, in gateways or on private roads – you will be towed away by the Police incurring expense (£140) and great inconvenience. Beware of leaving your car unlocked as you load or unload and leave nothing visible inside (even food and drink). Leave the glove compartment open and conspicuously empty. Make yourself visible when walking along public roads in the dark.

Caravans and campervans will not be admitted to the car parks. A special £25 ticket should be obtained in advance from the Ticket Line on 0115 9129129 for admittance to the dedicated area which is covered by several conditions. Please ask for details.

The only drop off/pick up point is on the A361 on the Shepton Mallet side of Pilton village, near the Festival Bus Station. Please make sure this is the only point used, otherwise lost traffic will clog the tiny lanes.

Check out the Festival website on:

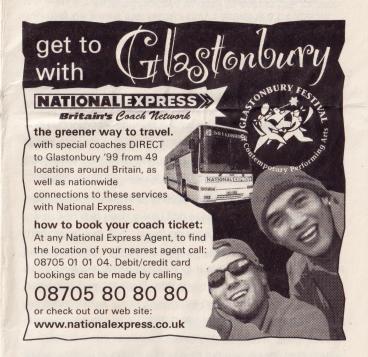
http://www.glastonbury-festival.co.uk to use the police hotlink on the latest travel situation. Once within range (about 25 miles) Radio Avalon on 87.7 FM is good for traffic news. Remember to keep all passengers well watered if the weather is hot and use loos well before the site in case of long waits.

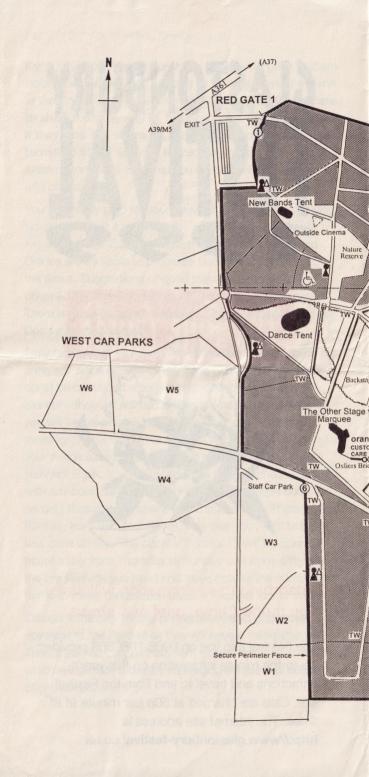
Have a safe journey, accelerate gently...

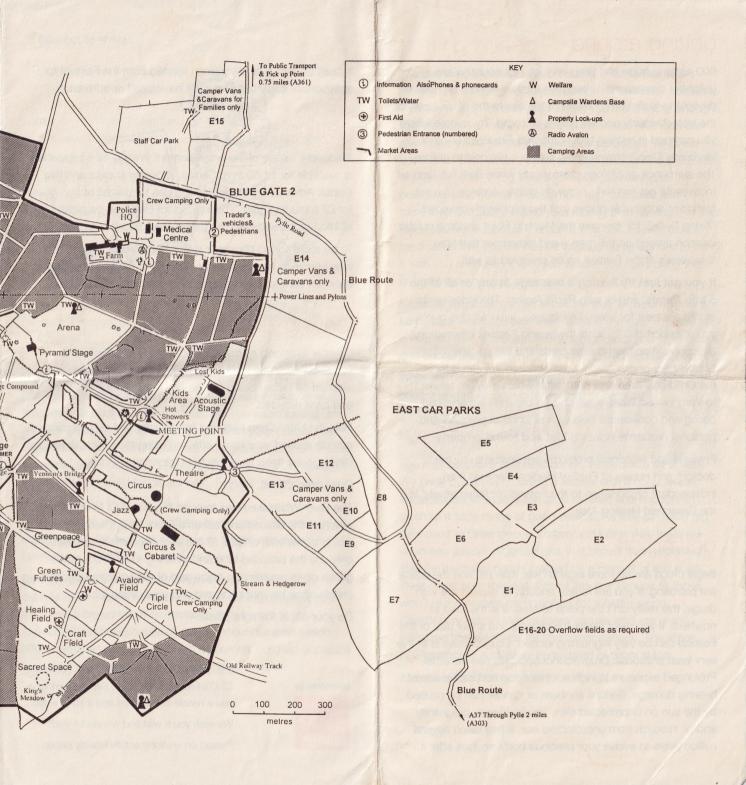
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Orange – we've got Glastonbury covered







getting around

600 acres is huge and tiring on foot. Not counting any delightful distractions or baggage it takes at least an hour in daylight to walk from one end of the site to the other. Look for the less obviously popular places to camp. Try to note where you camped in relation to a numbered Fire Point or other landmark. Disorientation easily sets in – not only to children. The surroundings change dramatically when dark falls and as more tents get erected or crowds gather. Arrange to meet friends at accessible places (not the impossibly crowded Mixing Desk!), for example the Meeting Point or some quieter location agreed on the map – and remember that time disappears at the Festival so be prepared to wait.

If you get lost try leaving a message at any or all of the 5 Info Points, and/or with Radio Avalon. The index cards at Info are best for serious messages. Info can also give you transport details, local towns and Festival information, directions, maps, send post cards and sell you the Glastonbury phone cards. Lost children are cared for in the Children's Area until 8pm, after which they are taken to Wagonshed Welfare, which also provides experienced, caring and confidential help with all kinds of practical and personal problems including lost and found property.

Physical and emotional problems are dealt with by the doctors and nurses of Festival Medical Services – an independent organisation to the Festival, or 'alternatively' in the Greenfield Healing Area.

getting off

Illegal drugs are no more legal on site than off, and the police are patrolling. If you are foolish enough to experiment with drugs, this really isn't the place to start. It is the road to nowhere. If you react badly, the crowds and sheer size of the Festival can be very frightening indeed. Drunkenness is at the very least antisocial. Drug/alcohol cocktails can be lethal. Prolonged exposure to high volume noise can cause severe hearing damage. Serious sunburn or cancer can be caused by the sun on unprotected skin. You highly risk pregnancy and/or infection from unprotected sex. It has taken several million years to evolve your precious body, so look after it.

It must be said that any person ejected from the Festival for antisocial or illegal behaviour will be refused re-admission.

getting out

A souvenir review of the entertainment virtually as it happened is available for $\mathfrak{L}1.50$ from Sunday morning at exits and Info Points. Advance orders for mailing can be placed at Info sites for $\mathfrak{L}2$ (including p&p). The free Select Daily can be picked up at Info Points, and from the Select Stall, Friday to Sunday.

To be really sorted plan your return journey in advance. The worst times to leave by car are Sunday evening and Monday between 9am and 4pm, when long delays can be enjoyed.

leaving zilch behind

Greener Glastonbury has banned the use of polystyrene. Paper cups can be re-pulped or composted if they are cleaned off before being placed into the special containers and cans recycled.

Help the Litter Crew keep the festival litter-free by collecting rubbish around your camp-site and using the appropriate bags. Bin bags are freely available from Information Points.

Don't burn plastic.

The River Whitelake flows through this beautiful farm, into which all the ditches and streams drain. It's a lovely little river which teams with wildlife, all too easily poisoned, so please only use the provided loos and washing sites. Think of the gentle cows returning to graze and of the emerging badgers – imagine it to be your backyard and your dining table.

Do your bit, in the right place.



This fine guide is compiled by Mid-Somerset CND's Festival Information Service - bringing you a hassle-free Festival and a safer world.

We wish you a wild and wonderful time!

Printed on environmentally friendly paper.